

ChipGuide Member Value Enhancement

To enhance value for members, the CCA has decided to make the advanced features of the ChipGuide a member-only benefit. Effective August 1, 2025, ChipGuide users will need to be logged on to access the advanced features. ChipGuide accounts are available to all current CCA members at no charge, including regular, associate and lifetime members.

Users that are not logged will continue to enjoy free access to basic features and will be able to view ChipGuide content by drilling down from the map to a casino to view items in the casino. Approximately half of the ChipGuide features are classified as basic.

To facilitate the change the ChipGuide has been upgraded, including: Self-service registration; Self-service password reset; and Enhanced security.

Current CCA members with ChipGuide accounts will only need to reset their passwords, a requirement for enhanced security. How to do this is explained in the FAQ section. Otherwise, access to all ChipGuide features will remain the same.

CCA members without ChipGuide accounts need to [request a ChipGuide account](#) to access advanced features. This only takes a few minutes.

Users who are not active CCA members will first need to [sign up for a membership](#) (This includes users who let their CCA membership lapse or have ChipGuide accounts without being active CCA members). After getting CCA membership, users will then need to [request a ChipGuide account](#) to access advanced features.

Frequently Asked Questions

Q: Why are these changes being made?

A: The CCA has decided that advanced ChipGuide functions should be a member benefit. Basic functions will still be available to the non-members, which include viewing items in casinos.

Q: I have a ChipGuide account, do I have to register again?

A: No, your account will be intact. If you are not a current CCA member, you will have to [become a CCA member](#) to access your ChipGuide account.

Q: I currently use [My Collection](#); will I lose anything?

A: No. [My Collection](#) information will be preserved. If you are not a current CCA member, you will have to [become a CCA member](#) to access your [My Collection](#) information.

Q: Why do I have to reset my password?

A: This fast and simple process will increase security, validate email addresses and confirm current CCA membership.

A: As of Aug 1, 2025 when you try to [log on](#), you will get a message that your password has expired along with a password reset button. When you click the password reset button, an email will be sent to you with a link. When you click on the link, it will bring you to a Password Reset page. You will then enter a new password and confirm it.

A: Go to the [ChipGuide Membership Request](#) screen and fill in the information. Make sure to use your CCA membership email address. **(Please note: it may take up to 5 business days after signing up for a CCA Account to be able to register for a ChipGuide account)**

A: Basic function is drilling down from the map to a state to a casino, much like the original ChipGuide. Advanced functions are the ability to search for an item or casino and the ability to personalize the ChipGuide to your collecting interests.

Chip Guide
Home Page
Global ChipGuide
ChipGuide OG
About Us
What's New
Submissions
Top 10s to 100!

Member Services
Logon
Logoff
Member Request
Trade Maker
List Manager
Profiles
ChipGuide News Service
My Collection
Information

Search
ChipGuide Query Facility
Casino Search
Chip Search
Special Collections
CCA Collectibles
Personal Chips
Win Cards

Resources
ChipGuide Usage Policy
ChipGuide news Service
Item Totals by State
FAQ
Glossary
Chip Mold Guide
Contributors
Administrators
ChipGuide Update Process
Books for Collectors
USPC Records
OTY Awards
ChipBoard Photos

Links
Museum of Gaming History
Casino Collectibles Association
Preserving Gaming History
Other Guides
The ChipBoard
The Strike Point
The Slot Cards BBS

Red = Advanced Features (ChipGuide members only)

A:

- At registration and logon, active CCA membership will be verified.
- Advanced functions will be “greyed out”, if you are not logged on.
- You will have the ability to do self-service password reset.
- You will have the ability to do self-service ChipGuide account registration.
- Security will be increased to prevent accounts from being shared with non-members.
- Logons will remain active for 1 week, then you will need to logon again.

Q: If I have a problem, who should I contact?

A: If the problem is with CCA membership:

- Is my membership current?
- Did my new membership go through?
- What email address do you have for my membership?

Then contact the CCA Membership Officer, (membership@ccgtcc.com).

If the problem is with your ChipGuide account

- Self-service password reset isn't working
- Self-service registration isn't working
- I'm logged in but don't see the advanced features

Then contact the ChipGuide Webmaster (webmaster@themogh.org).

Q: Is there anything that I should do now to prepare?

A:

- If you are a current CCA member with a ChipGuide account: no
- If you are a current CCA member but don't have a ChipGuide account, [register for a ChipGuide account](#)
- If you are not a current CCA member, then you should [become a member](#) , then [register for a ChipGuide account](#) to access the advanced features of the ChipGuide.